

CANCELLATION POLICY

Please read carefully.
Confirmation of your booking means you have read and agreed to our cancellation policy.

Please call if you have any questions.

For all group based sessions:

Upon confirmation of a booking, our customers accept payment for the requested service and payment due to any cancellations for entering into a contract of service.

100% of fee applies to all cancellations within one month of the session date, any alterations to this is at the discretion of Hangin' Out. Fees may apply prior to one month at the discretion of Hangin' Out and may be due to peak season bookings.

Any obligation to be informed and up to date about the cancellation policy is upon our customer.

WEATHER cancellation policy: Hangin' Out will cancel any session if weather conditions compromise participant safety. Typical cancellation scenarios are inline with severe weather warnings including thunderstorm activity or extreme fire danger days.

Rain and wind do not compromise of safety and therefore any cancellation by customers will be charged accordingly.

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