

# CANCELLATION POLICY

Please read carefully.  
Confirmation of your booking means you have read  
and agreed to our cancellation policy.

Please call if you have any questions.

For all group based sessions:

ONE WEEK prior to the session date, an invoice will be sent totaling the booked number of participants. Please have your final numbers in by this time and prepare to be charged for the group size that has been booked.

A fee may apply to customer cancellations if the cancellation affects the employment of guides up to THREE WEEKS prior.

WEATHER cancellation policy: Hangin' Out will cancel any session if weather conditions compromise participant safety. Typical cancellation scenarios are inline with severe weather warnings including thunderstorm activity or extreme fire danger days.

Rain and wind do not compromise of safety and therefore any cancellation by customers will be charged accordingly.

## CONTACT:

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